

# WMS RF3 – Replacing the EXE

## Introduction

When a new version of the WMS\_RF3.EXE program is published, you can simply copy the new EXE file and replace the existing one on the scanner.

This document describes 2 methods that can be used to perform this.

## Preliminaries

When the WMS RF3 installation package is installed on the scanner, the RF files and executables are always saved into the following location:

**\Program Files\wms\_rf3**

This is the folder where the WMS\_RF3.EXE executable file is located.

To upgrade the RF program, simply replace (overwrite) the existing WMS\_RF3.EXE file with the new one that is provided.

Normally, new versions of the WMS\_RF3.EXE file will be published on CRISTAL Solutions web server at the following URL:

[https://support.cristalsolutions.com.sg/instdisk/  
CRISTAL WMS RF/CRISTAL WMS RF3 Updates/](https://support.cristalsolutions.com.sg/instdisk/CRISTAL_WMS_RF/CRISTAL_WMS_RF3_Updates/)

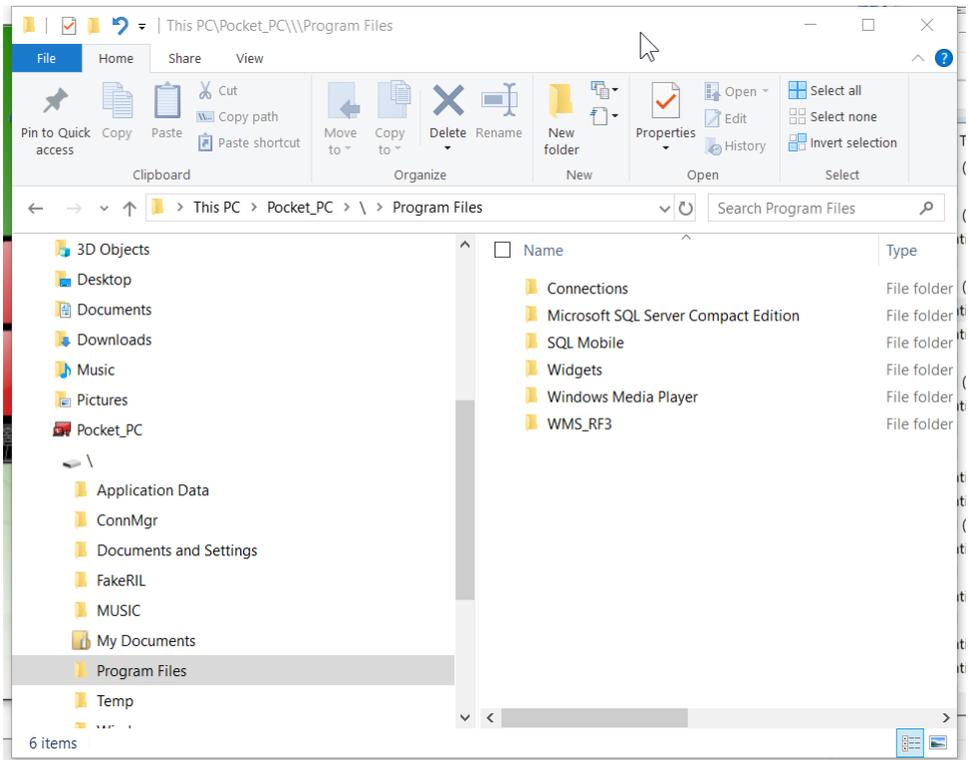
# Method 1 : Scanner with ActiveSync capability

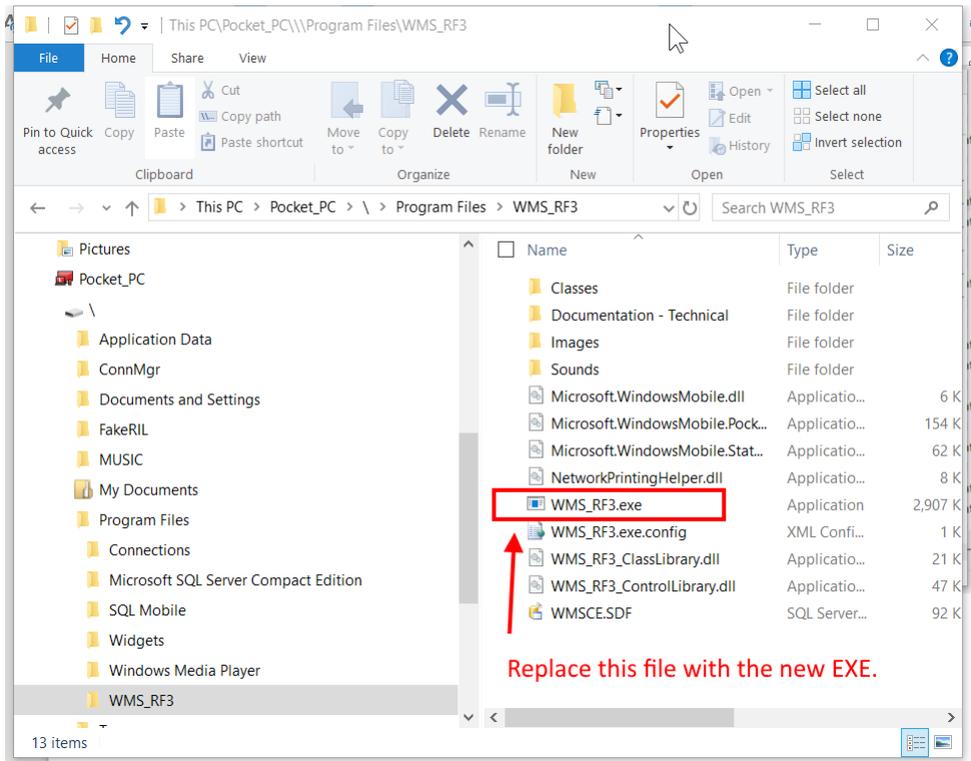
First, download the new WMS\_RF3.EXE file to the PC.

Connect to the USB cable from the PC to the scanner, and establish ActiveSync.

After the scanner has been connected to the PC via ActiveSync, you can use the PC's **File Explorer** program to navigate the scanner's storage.

Go to the “\Program Files\WMS\_RF3” folder.





Simply copy the EXE file that you have downloaded to the PC earlier, and replace (overwrite) the existing WMS\_RF3.EXE file in the “\Program Files\WMS\_RF3” folder on the scanner.

## Method 2 : Scanner without USB cable / ActiveSync software

If the scanner has no USB cable, you will not be able to use **File Explorer** from an ActiveSync PC to copy files into the scanner’s storage.

In this case, you must do this:

1. Use the scanner's **Internet Explorer** to navigate to the CRISTAL Solutions web page
2. Download the EXE file from the web page to the “\My Documents” folder.
3. Use the scanner's **File Explorer** to copy the WMS\_RF3.EXE file from the “\My Documents” folder to the “\Program Files\WMS\_RF3” folder.

First, open **Internet Explorer** on the scanner:

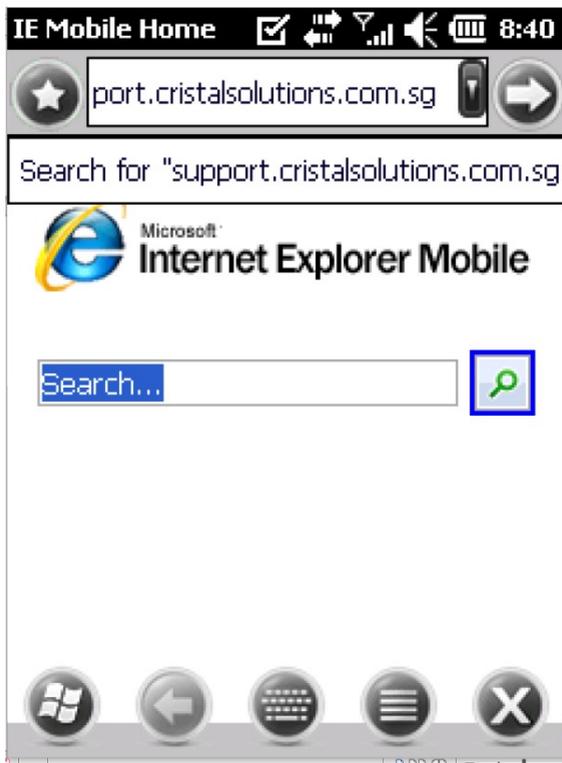


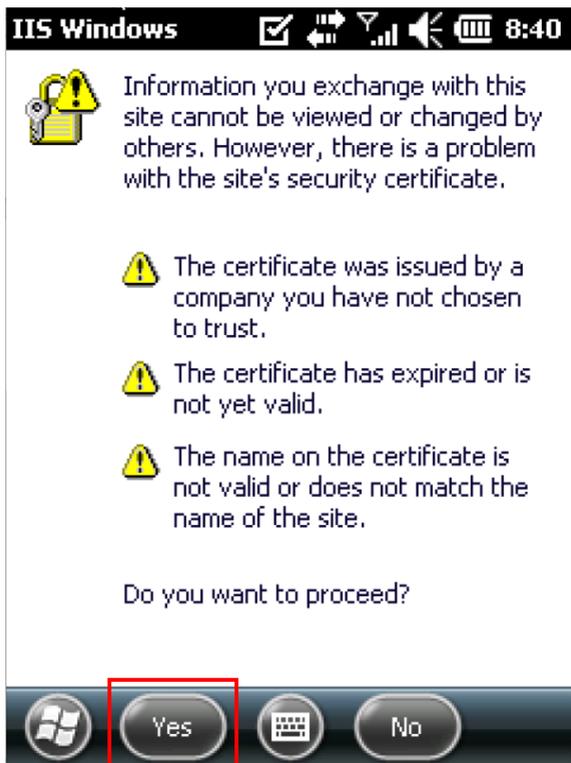
In the URL address box, enter one of the following. Normally, the URL for (a) should be sufficient. However, if the scanner is unable to open the CRISTAL Solutions Support Page via (a), you may need to try the alternative URLs in (b) or (c):

(a) support.cristalsolutions.com.sg

(b) https://support.cristalsolutions.com.sg

(c) https://support.cristalsolutions.com.sg/index.html





## *CRISTAL WMS Support Site*

You have reached the CRISTAL WMS Support site.

The support files available from this site are designed to work with CRISTAL Solutions WMS software.

Please contact CRISTAL Solutions technical support if you are unable to find what you want from this site.

Thank you.

Download User	Link
CRISTAL WMS Installation Files	<a href="http://support.cristalsolutions.com/_aj/install/CR/">http://support.cristalsolutions.com/_aj/install/CR/</a>
Crystal Reports Templates	<a href="http://support.cristalsolutions.com/_aj/reports/item/">http://support.cristalsolutions.com/_aj/reports/item/</a>
WMS Crystal Report Templates	<a href="http://support.cristalsolutions.com/_aj/wl/Import_t/">http://support.cristalsolutions.com/_aj/wl/Import_t/</a>
CRISTAL WMS Help Files	<a href="http://support.cristalsolutions.com/_aj/help/">http://support.cristalsolutions.com/_aj/help/</a>
WMS B2B Installation Files	<a href="http://support.cristalsolutions.com/_aj/install/CR/">http://support.cristalsolutions.com/_aj/install/CR/</a>
WMS B2B User Manual	<a href="http://support.cristalsolutions.com/_aj/cwrm/">http://support.cristalsolutions.com/_aj/cwrm/</a>
CRISTAL WMS Services Installation Files	Please contact CRISTAL Solutions technical support.
CRISTAL WMS Access App	<a href="http://support.cristalsolutions.com/_aj/inf...">http://support.cristalsolutions.com/_aj/inf.../</a>



When you can reach the CRISTAL WMS Support Site main page the 1<sup>st</sup> time, save the page to the **Favorites** so that it will be easier to access this page in future.

## ***CRISTAL WMS Support Site***

You have reached the CRISTAL WMS Support site.

The support files available from this site are designed to work with CRISTAL Solutions WMS software.

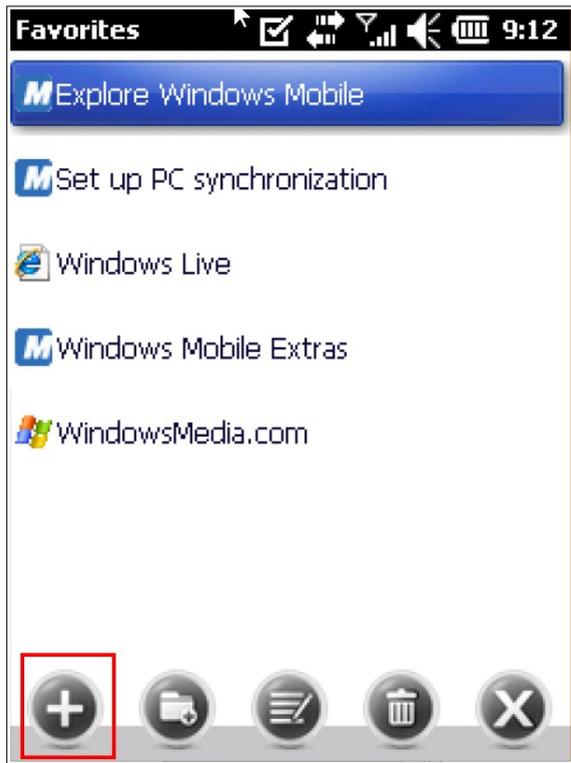
Please contact CRISTAL Solutions technical support if you are unable to find what you want from this site.

Thank you.

Document Name	Link
CRISTAL WMS Installation Files	<a href="http://support.cristalsolutions.com.sg/install/CRU/">http://support.cristalsolutions.com.sg/install/CRU/</a>
Crystal Reports Templates	<a href="http://support.cristalsolutions.com.sg/reports/item/">http://support.cristalsolutions.com.sg/reports/item/</a>
XML Import/Export Templates	<a href="http://support.cristalsolutions.com.sg/xml/import/">http://support.cristalsolutions.com.sg/xml/import/</a>
CRISTAL WMS Help Files	<a href="http://support.cristalsolutions.com.sg/help/">http://support.cristalsolutions.com.sg/help/</a>
WMS RF3 Installation Files	<a href="http://support.cristalsolutions.com.sg/install/CRU/">http://support.cristalsolutions.com.sg/install/CRU/</a>
WMS RF3 User Manual	<a href="http://support.cristalsolutions.com.sg/cwrtm/">http://support.cristalsolutions.com.sg/cwrtm/</a>
CRISTAL WMS Barcode Installation Files	Please contact CRISTAL Solutions technical support.
CRISTAL WMS Access App	<a href="http://support.cristalsolutions.com.sg/infocenter/">http://support.cristalsolutions.com.sg/infocenter/</a>











Once the web page has been saved to **Favorites**, it will be much easier to return to the page in future.

From the CRISTAL WMS Support Site main page, you can navigate to the EXE files via the following hyperlinks starting from the “WMS RF3 Installation Files”:

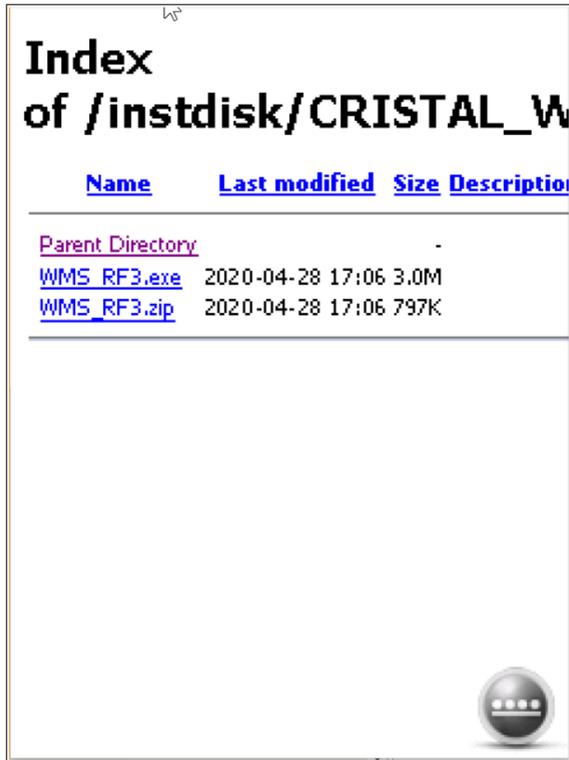
[http://support.cristalsolutions.com.sg/Instdisk/CRISTAL\\_WMS\\_RF](http://support.cristalsolutions.com.sg/Instdisk/CRISTAL_WMS_RF)

=> [CRISTAL\\_WMS\\_RF3\\_Updates/](#)

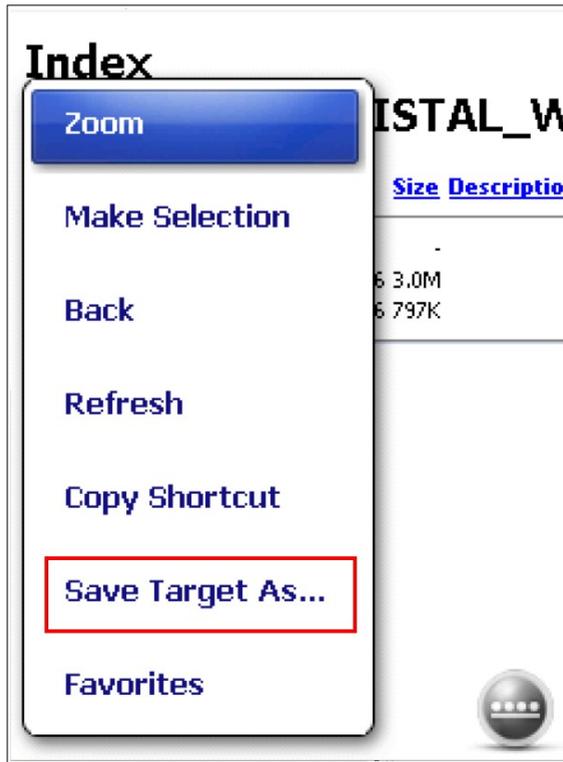
=> [Version\\_3\\_27/](#)

=> WMS\_RF3\_ver\_3\_27\_3\_0/

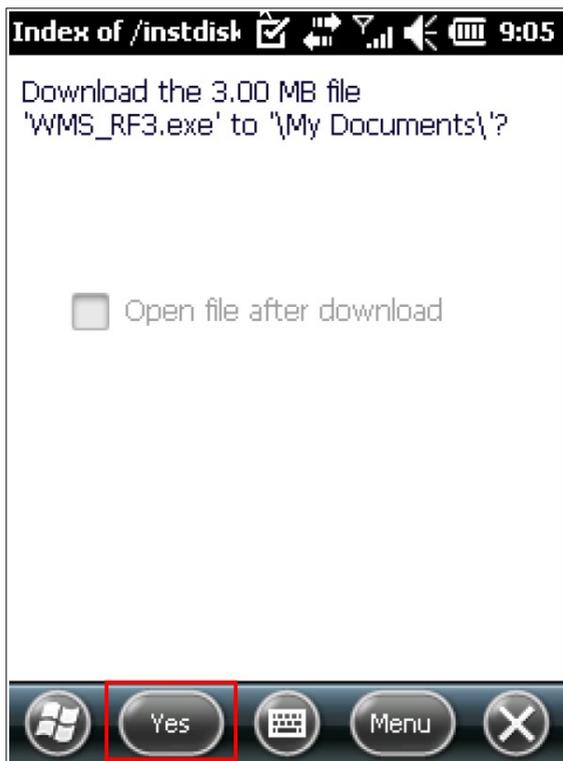
=> WMS\_RF3.exe



To download the “WMS\_RF3.exe” file, press and hold on to the “WMS\_RF3.exe” hyperlink until the following menu is shown:

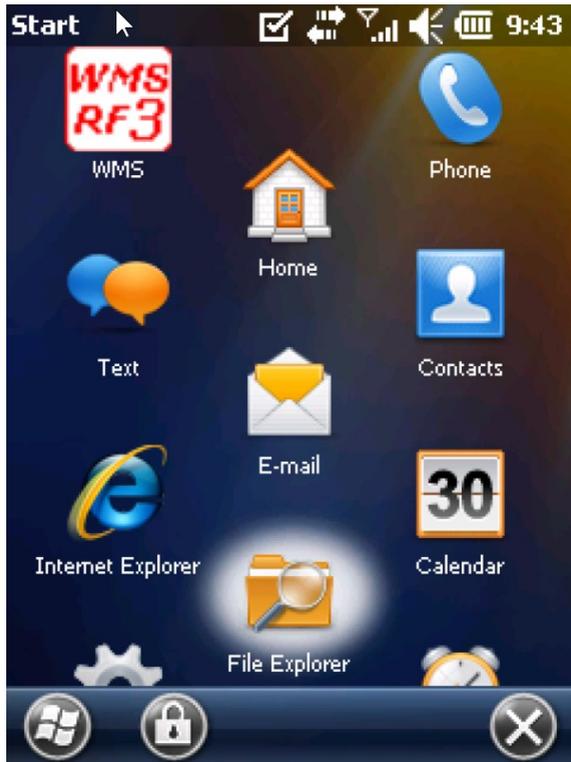


By default, files downloaded via **Internet Explorer** will be saved to the “\ My Documents” folder.

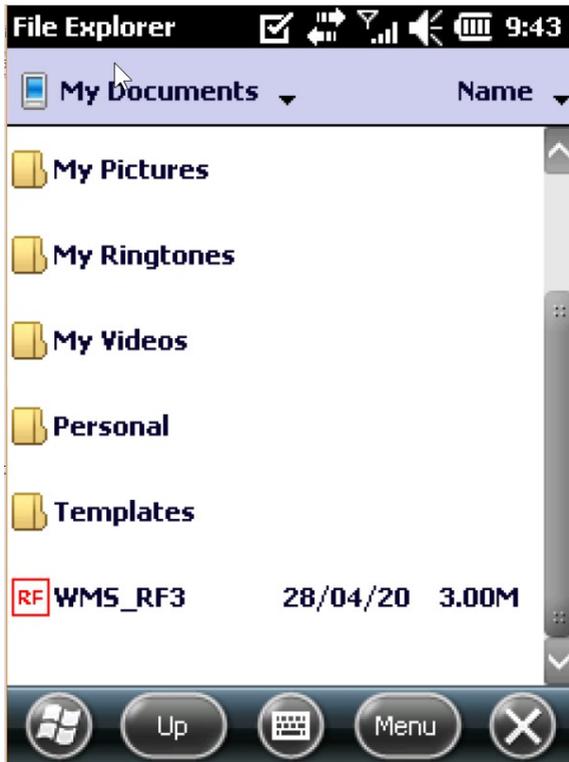




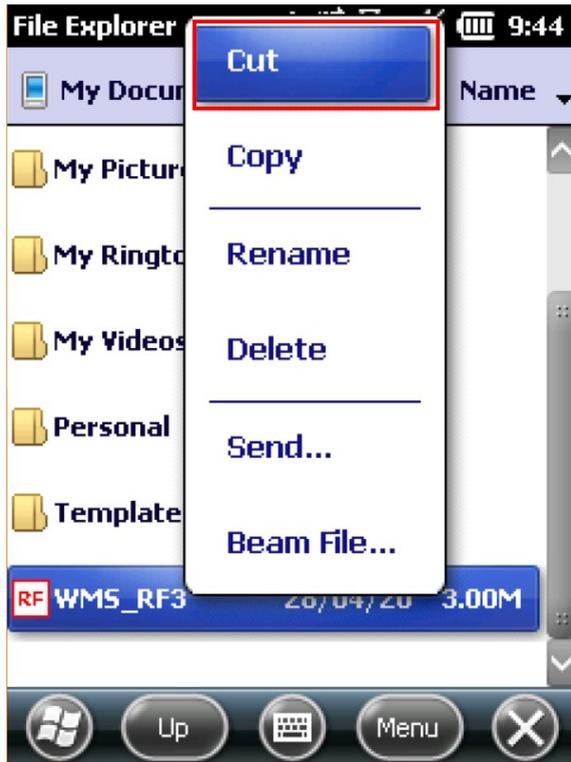
Once **Internet Explorer** has downloaded the file, open the **File Explorer** program from the **Start** button:



Navigate to the “\My Documents” folder and look for the WMS\_RF3.EXE file that has been downloaded earlier.



Click and hold on the “WMS\_RF3” file until the following menu is shown. Select the **Cut** option:

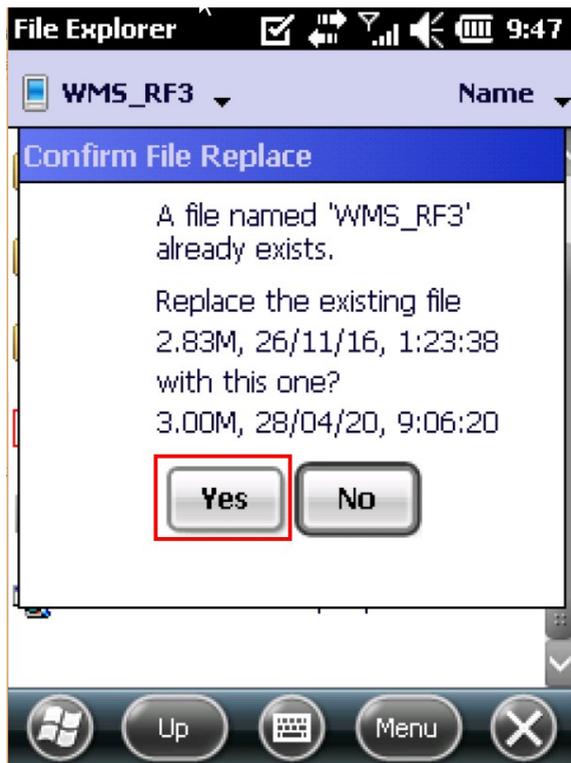


Now, navigate to the “Program Files\WMS\_RF3” folder.



In the “Program Files\WMS\_RF3” folder, click and hold on an empty space until the following menu is shown. Select the **Paste** option:

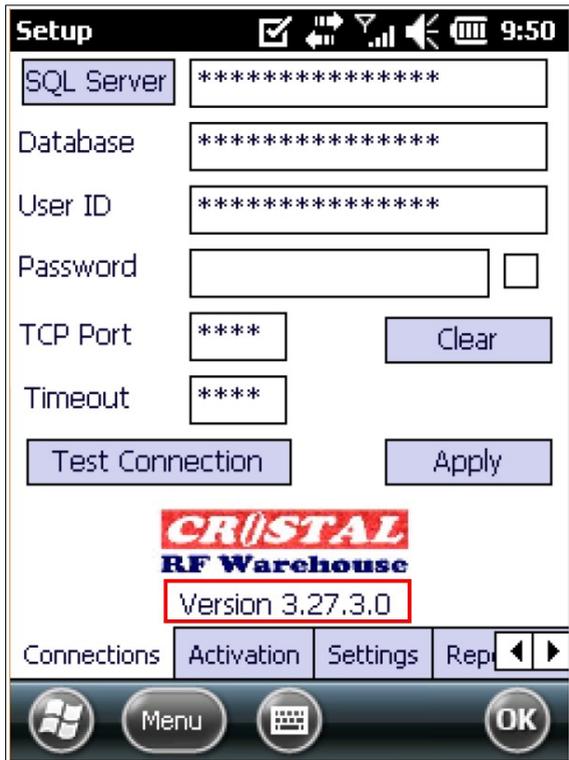






Once the WMS\_RF3.EXE file has been replaced, click the **Start** button and run the **WMS RF3** icon to run the new EXE file. Verify that the icon is opening the new EXE file by checking the version number:





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